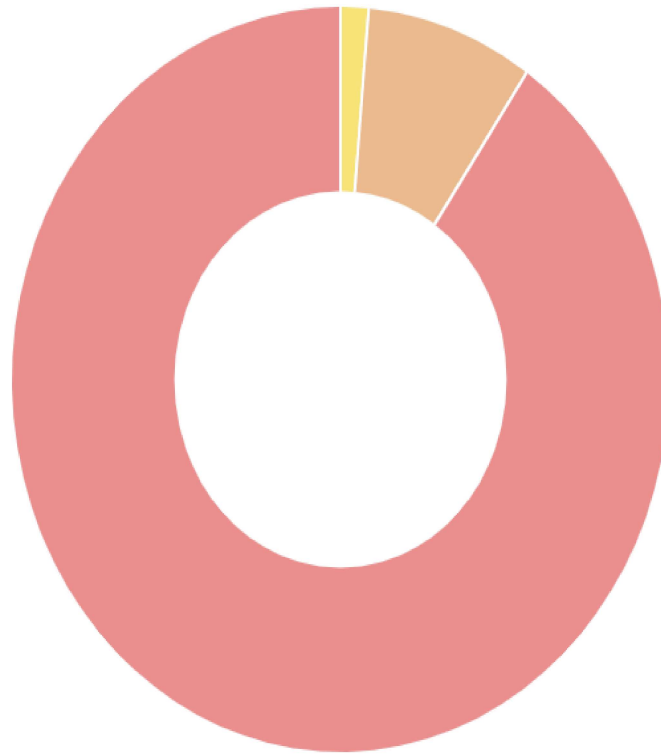


Building Mentally Tough, High Morale Teams

Course Evaluation Summary

1 This class was helpful to me at this stage of my career



0%
Strongly Disagree

0%
Disagree

1% (1)
Neither Agree nor Disagree

8% (6)
Agree

90% (66)
Strongly Agree

(73)
Responses

Comments

I think every supervisor needs this

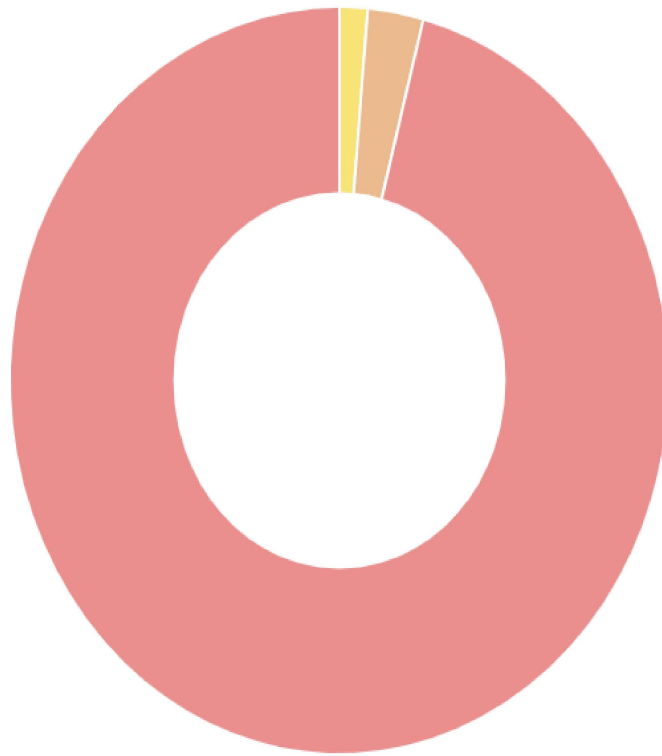
Coming into new management=great timing.

It was more centered around supervisors & leadership rather than peer to peer

I am new to my position as a coordinator as of February and dealt with many issues addressed today. I feel empowered and eager to grow both myself, my coworkers but also to help my Lt. in the ways she needs to make our PSAP the best it can be.

For the part I needed to hear how to overcome PTSD I got to give me a sight in my confidence on my job.

2 The topic was well relevant and valuable to me



0%
Strongly Disagree

0%
Disagree

1% (1)
Neither Agree nor Disagree

3% (2)
Agree

96% (70)
Strongly Agree

(73)
Responses

Comments

Amazing, just amazing

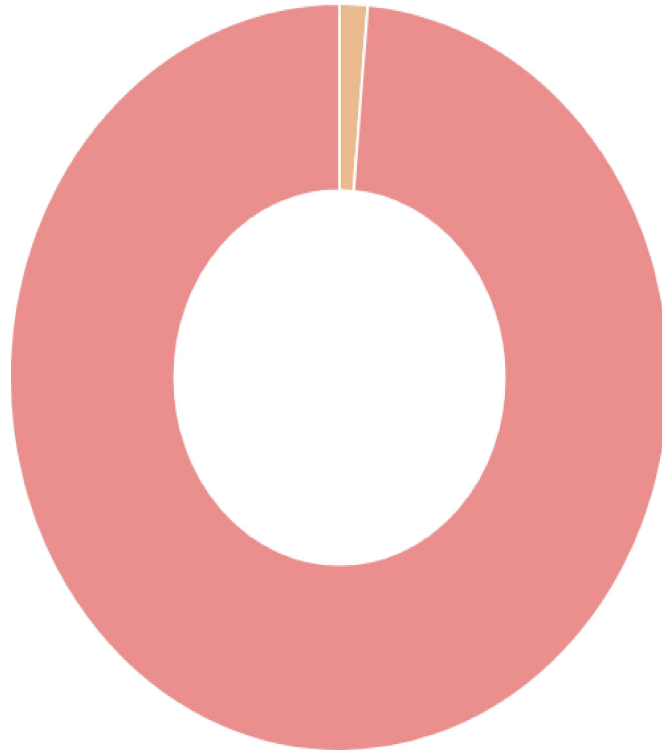
Engagement was key to hit key points

It was hard to follow topics since went in whatever direction the conversation did

On everything dealing with.

Morale

3 The instructor was well prepared



0%
Strongly Disagree

0%
Disagree

0%
Neither Agree nor Disagree

1% (1)
Agree

99% (72)
Strongly Agree

(73)
Responses

Comments

As always, Jim is in a class of his own!!

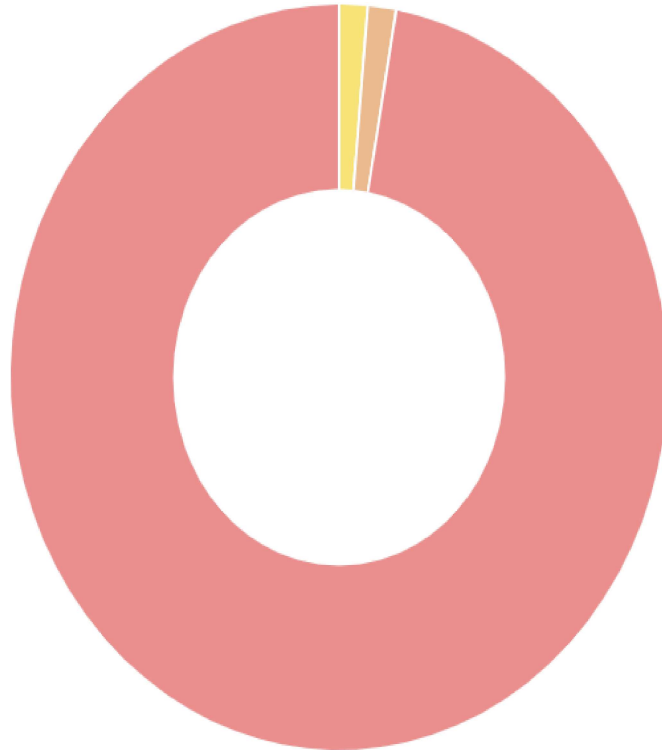
With a great personality & even better taste in music.

Oh YES, but probably unexpected with we all are dealing w/ same.

Excellent

Very much

4 The information was delivered so that I could understand the topic



0%
Strongly Disagree

0%
Disagree

1% (1)
Neither Agree nor Disagree

1% (1)
Agree

97% (70)
Strongly Agree

(72)
Responses

Comments

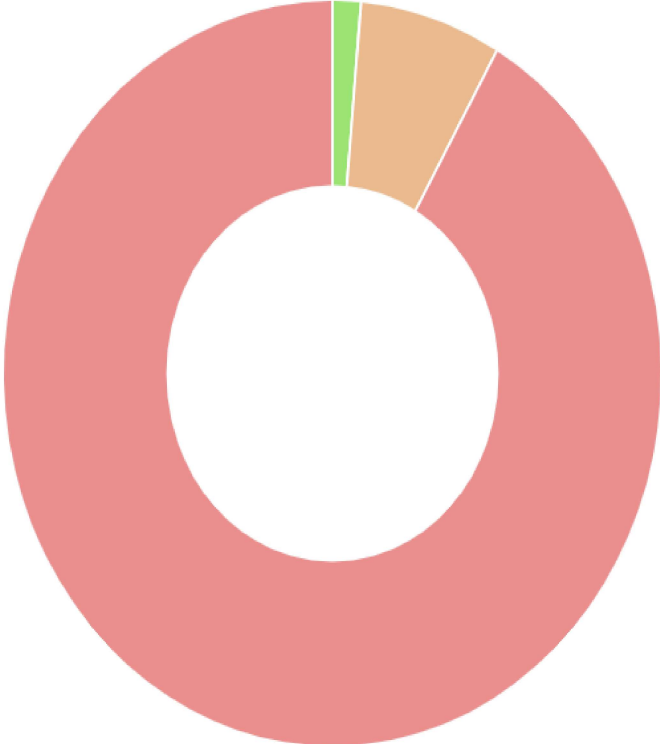
Yes!!

Jim was always making sure we were on the same page.

Yes

Yes and explained it more

5 The class was well organized



0%
Strongly Disagree

1% (1)
Disagree

0%
Neither Agree nor Disagree

7% (5)
Agree

92% (66)
Strongly Agree

(72)
Responses

Comments

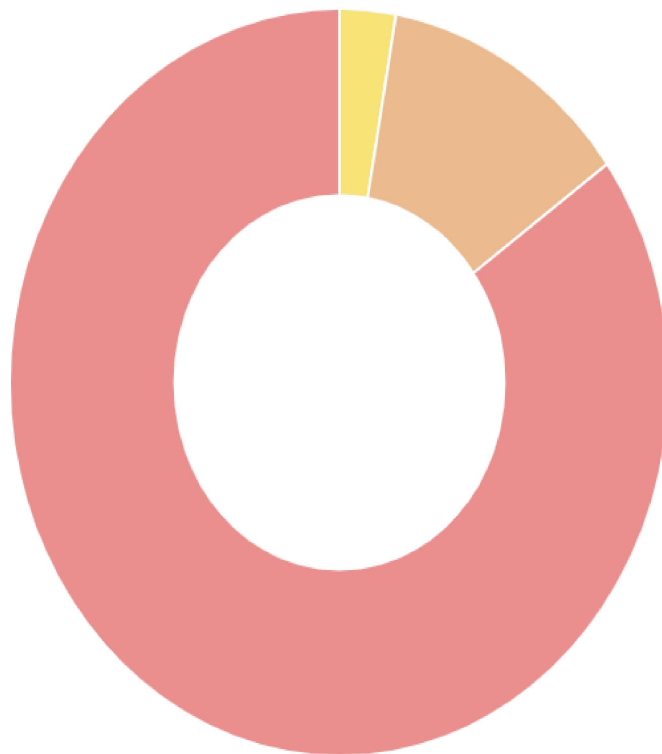
Very engaging

"Some" personalized stories really help round out the material.

Yes it was for me

Just long sentences

6 Pre-class resources (course materials, virtual class instructions) were helpful in supporting the learning experience



0%
Strongly Disagree

0%
Disagree

3% (2)
Neither Agree nor Disagree

12% (9)
Agree

85% (62)
Strongly Agree

(73)
Responses

Comments

Really liked this. Need to be able to hold it in my hand.

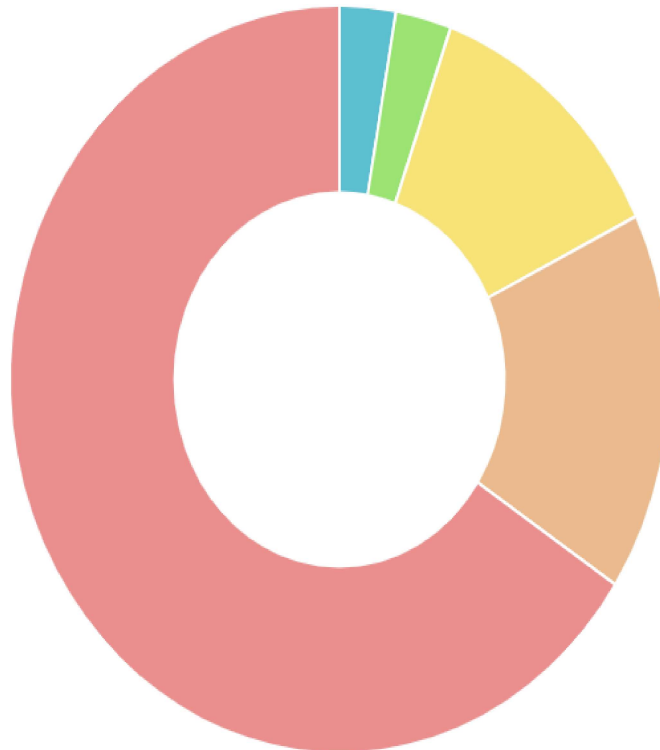
Having all PPT info/slides in packet (had to take pics w/phone)

Took lots of pics of slides - would've been nice if they were in the workbook

Yes, but I would've like the powerpoint slides too

Absolutely

7 There was appropriate time allotted for this course



3% (2)
Strongly Disagree

3% (2)
Disagree

12% (9)
Neither Agree nor Disagree

16% (12)
Agree

66% (48)
Strongly Agree

(73)
Responses

Comments

I so wish this was a longer course

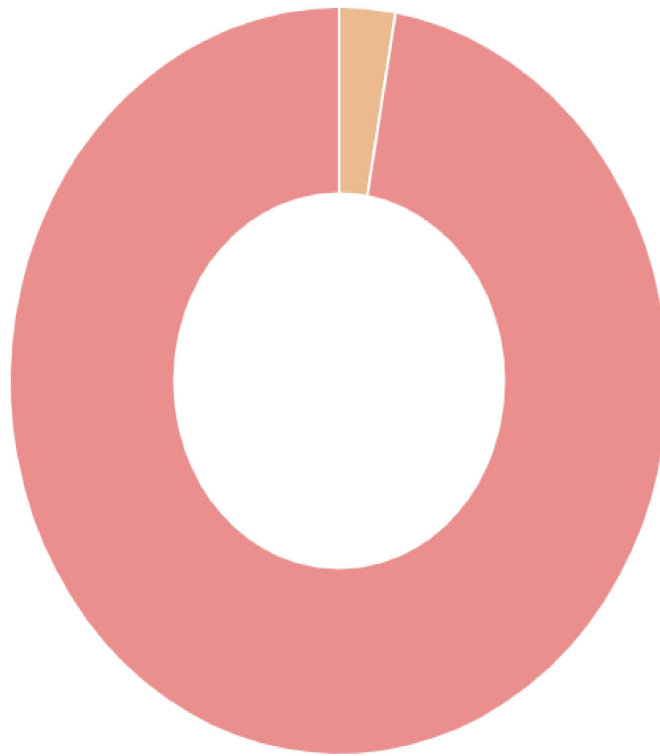
This felt like we could've filled another day. It felt like we were rushing and we didn't get to everything people said they were hoping to talk about/get out of this.

Class unpacked multiple layers and may be beneficial to break up into 2-day course! Day 1: Mentally Tough Day 2: Build Morale

Though the class was great, it really needs a 2nd day

Could easily be a 2 day class

8 The Virtual Platform (Zoom) was easy to use



0%
Strongly Disagree

0%
Disagree

0%
Neither Agree nor Disagree

3% (2)
Agree

97% (71)
Strongly Agree

(73)
Responses

Comments

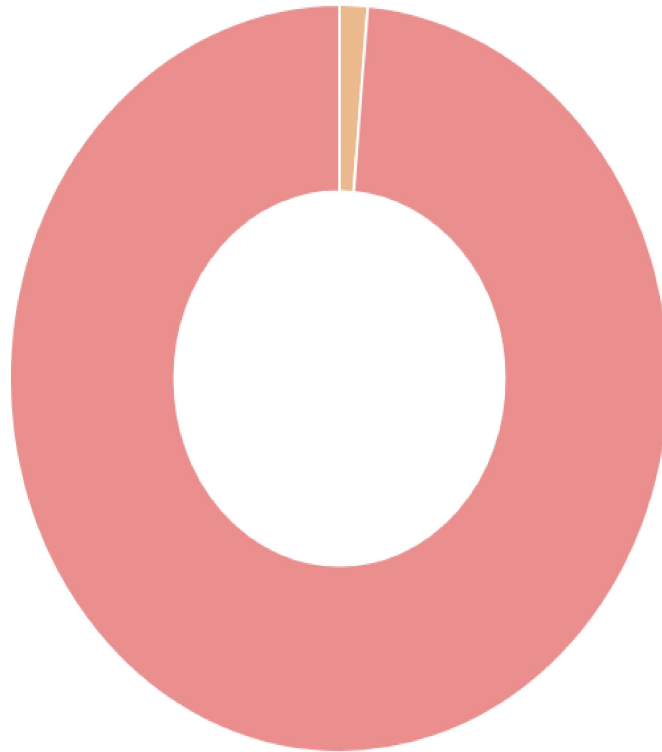
One of the best learning environments I've ever had (27 years)

Enjoyed the learning environment!!

Look forward to connecting with [others I met in the class].

yes amazing

9 There was valuable and adequate interaction among class members



0%
Strongly Disagree

0%
Disagree

0%
Neither Agree nor Disagree

1% (1)
Agree

99% (72)
Strongly Agree

(73)
Responses

Comments

It was difficult for me but I found it helpful to hear other people's stories

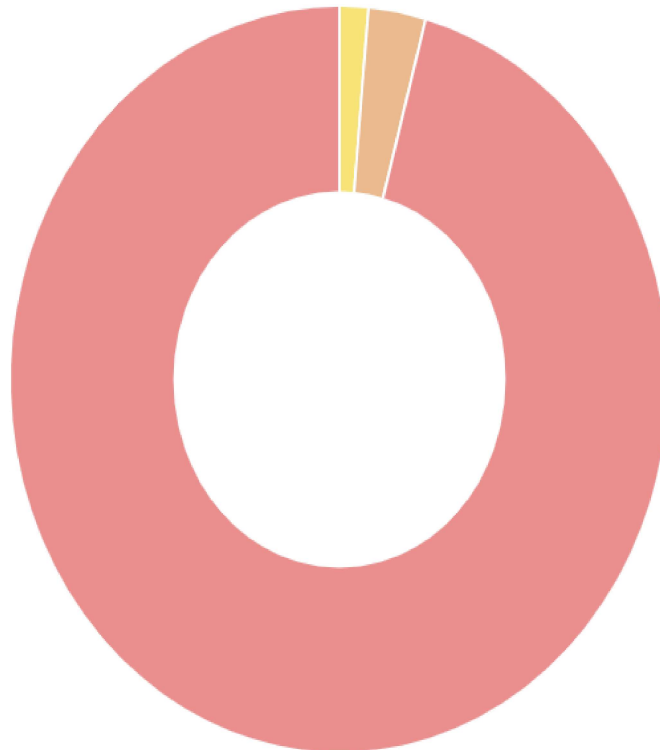
Prefer no groups, but not terrible.

The class interaction was outstanding !

Yes! I learned as much from my classmates as from the instructor.

Great

10 I gained a great deal from this course and would recommend this virtual class to others



0%
Strongly Disagree

0%
Disagree

1% (1)
Neither Agree nor Disagree

3% (2)
Agree

96% (68)
Strongly Agree

(71)
Responses

Comments

Absolutely. Clear instruction and examples were so helpful. Addressing people and problems can be difficult. It is not fun. You can go through so many trainings in this arena but if examples aren't provided for real life scenarios, working through them can appear impossible.

As a senior 911 professional, classes at this stage are generally dry & boring. This was very much the opposite! Very engaging and fresh and very relevant!

I'd love to host at Isabella County!

Absolutely!

most definitely

11 Additional Comments

The class was helpful, encouraging and well done. I appreciate the willingness to go with the flow and shift to where questions and discussion led., it makes the class time so much more relevant and impactful. Thank you for "overpreparing" and having more class content than the bare minimum to play through. Valuable and helpful. Thank you!!

Thank you for sharing your passion with us!!! TWO DAY COURSE NEEDED

Fantastic course. I recommend making this a 2 day training with one day of mental toughness and one on morale. That way you could offer the topics separately or allow people to register for just one day.

Jim was willing to go where the class led, especially when it was relevant. He was able to re-focus when needed. He's obviously a very genuine person.

Jim is a great instructor! Very interesting and engaged.
